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Ministry of Housing,
Communities &
Local Government

Whole Housing Programme Brief

The Whole Housing programme brings together domestic abuse systems leaders to establish comprehensive housing practice in relation to domestic abuse and deliver a 'Whole Housing' approach for the first time in three local areas. The Whole Housing project is funded by the Ministry of Housing, Communities and Local Government and work on all three sites will take place from April 2019 to the end of March 2020.

Project work is already underway in two sites (London and Cambridgeshire) and brings together consortium partners – **Standing Together Against Domestic Violence (co-founder of the Domestic Abuse Housing Alliance)**, the **Tri-boroughs in London (Hammersmith and Fulham, Westminster, and Kensington and Chelsea)**, **Cambridge County, Safer London, Surviving Economic Abuse (SEA)**.

We are seeking to appoint one additional area in the North of England to help lead the way in creating a model response to a diverse range of domestic abuse survivors in all types of housing tenures and settings. The selected area will receive one-year ongoing support and access to expertise from Consortium partners including:

- Training related to Whole Housing Approaches
 - Consultancy and strategic development to enhance and develop a sustainable housing response to a diverse range of domestic abuse survivors
 - Specialist support from DAHA related to work in your private rented sector
 - Specialist support from Safer London about setting up a reciprocal arrangement for your housing providers to rehouse tenants suffering from domestic abuse more quickly and efficiently
 - Specialist support from Surviving Economic Abuse (SEA) for banks, mortgage lenders and estate agents to improve their practices in relation to domestic abuse survivors
- The selected area will receive £50,000 to develop local resources related to Whole Housing approaches for the financial year 2019/2020.
 - The selected area will participate in research to develop evidence-based best practice to Whole Housing approaches

- The selected area will be promoted nationally as a model to be adopted across the housing sector.

The Whole Housing approach (see diagram below) includes twelve housing options that covers all types of housing tenure and aims to create earlier intervention, improved tenancy sustainment and availability of long-term housing options for survivors.

Housing Option	Description	Delivery Partner	Resource from Whole Housing
Private rented housing sector	Helping survivors to maintain privately rented accommodation by developing local responses and raising awareness with landlord associations and bodies, letting agents and local authority PRS team to raise awareness and promote practice under accreditation and licencing schemes.	Domestic Abuse Housing Alliance (DAHA)	Consultancy from DAHA Private Rented Sector Development Manager
Privately owned housing sector	Helping survivors to maintain privately owned housing by developing local responses and raising awareness of economic abuse with mortgage providers/brokers, estate agents, conveyancers and the courts	Surviving Economic Abuse	Consultancy Support from Privately Owned Housing Officer
Managed reciprocal Arrangements	Establishing a housing exchange service for social housing tenants (local authority and housing associations) specifically for survivors of domestic abuse and violence against women	Safer London who have set up the Pan-London Reciprocal scheme	Consultancy support from SaferLondon and the Domestic Abuse, Housing and Policy Service Manager
Sanctuary scheme	Coordinating and managing an efficient target hardening service for survivors	Standing Together Against Domestic Violence. If no Sanctuary provider, we recommend Safe Partnership	Consultancy support from Whole Housing Project Manager.

Perpetrator Management	Builds upon a working group set up via the national DV and Housing policy and practice group to explore enforcement and positive engagement action with perpetrators and identifying opportunities for improved partnership working	Support from Whole Housing Project Manager	Consultancy support from Whole Housing Project Manager
Resident support scheme	Flexible funding to provide survivors with quick access to funds with aim of achieving safety and preventing homelessness. Funds could cover rental assistance, moving costs, child care, utility bills, car repairs	Whole Housing Project Manager	Potential to propose using some of your £50k to pilot this approach
Housing Options DV worker or Mobile advocate	Roles within domestic abuse services which work with housing options (homelessness assessment) to improve services to survivors of domestic abuse. Mobile advocacy is designed to assign lower caseloads to allow for greater one to one support for those with complex needs/complex housing needs	Whole Housing Project Manager	Potential to propose using some of your £50k to pilot this approach
Domestic Abuse Housing Alliance (DAHA)	Working with local social housing providers to achieve DAHA accreditation for housing providers including local authority housing and registered social landlords https://www.dahalliance.org.uk	Domestic Abuse Housing Alliance	Workshops and basic training provided by DAHA with potential to propose using some of your £50k develop DAHA with housing providers in your area

Refuge provision, supported housing provision and Housing First options are additional elements of the Whole Housing Approach which sits outside of this proposal.

Given the level of resource invested in the project, the breath of provision on offer, and the opportunities to influence national best practice in various housing sectors, we will be commissioning an independent evaluation of every aspect of the whole housing approach. Applicants will be expected to participate and demonstrate on the application how they will be able to support this process.

Selection Criteria

Your application will be based on the following selection criteria:

- Two sites in Central London and Cambridge County have already been identified. A third site in the Northern area of England is being sought in this application process to provide a more diverse learning environment for Whole Housing approaches.
- Applicants will demonstrate a commitment for domestic abuse service professionals and housing service professionals to work together.
- Applicants will demonstrate a proven track record of developing innovative approaches to domestic abuse and/or housing.
- Applicants will demonstrate an understanding and response to diversity and complex needs within the population.
- Match funding/commitment to development of services/projects in relation to domestic abuse and housing (as set out in the Whole Housing Approach)
- Priority will be given to areas that can offer match funding or who demonstrate work in a range of the Whole Housing Approach options.

The deadline for applications is on Monday 11th March at 10am.

We will hold telephone interviews with shortlisted applicants on Thursday 14th March.

The selected Whole Housing Sites will be notified by the end of March with a view of starting work in April 2019.

If you have any further queries, please contact Rebecca Vagi, DAHA and Housing Manager at Standing Together r.vagi@standinttogether.org.uk or 020 8748 5717

Whole Housing Diagram:

